**IT Work – Professional Interview with Alexis Molina**

***What kind of work is done by the IT professional?***

Alexis Molina is a Lead Software Engineer for Guerrilla Digital, a full-service digital agency who specialise in end-to-end marketing and brand management. Alexis is the head of a team of 8 people who build and maintain their clients’ Web Pages and Applications as part of a whole marketing solution. He has worked with Guerrilla for over 15 Years and has held various roles within the IT department of the organisation.

As the Lead Software Engineer, Alexis is in-charge of the production process from inception to production. He delegates duties to the in-house development team and Co-ordinates his team to ensure Project delivery timeframes, client requirements and budgets are adhered to. To quote Alexis, he is a “Jack of all Trades”.

Alexis is also responsible for Quality Assurance of Project delivery. This might include tasks such as:

* Collaborating in the design process with marketing team
* Presenting solutions and deliverables to Clients
* Developments of End User Friendly features
* Documenting processes, results, testing, layouts and recommendations
* Allowing the Development Team to conduct Testing and fixing bugs
* Preparing and Installing solutions

***What kinds of people does the IT professional interact with? Are they other IT professionals? Clients? Investors? The general public?***

In his role and due to his seniority within his workplace, Alexis interacts with various Employees and stakeholders. The majority of Alexis’ interactions are within his team directly as he co-ordinates resources on a daily basis. He regularly meets with Account Managers and Marketing Teams to discuss client briefs and prospects for upcoming projects. He meets with clients regularly to discuss timelines and deliverables for their projects.

***Where does the IT professional spend most of their time?***

The majority of Alexis’ time is spent co-ordinating his team and project management. As the Lead Software Engineer, Alexis is also expected to attend cross Departmental Team Briefings to discuss projects and progression. Alexis is also required to meet with clients to establish and maintain rapport throughout their project delivery. Alexis both works from the office and remotely from home where permissible.

***What aspect of their position is most challenging?***

In describing his answer, Alexis found that the Administration part of his role was the most challenging. He finds the technical part of his role easy and rewarding, however, documenting the processes and writing client briefs were his least favourite task. He also mentioned managing client’s expectations and deliverables to be a challenge as part of the project establishment process. All round he enjoys his role, challenges and all.